



CAREER OBJECTIVE:

A System Administrator with seven years of professional experience, specializing in help desk support, Linux, Windows, Active Directory, and troubleshooting. I want to work with an energetic team in a healthy corporate environment where I can improve my core abilities by utilizing them up to their maximum extent.

CORE ABILITIES:

I always try to adopt new technologies of achieving goals and to perform above expectations with innovative techniques.

Certifications:

- Completed “**RHCSA, RHCE**” at CMS Institute Coimbatore
- Completed “**MCSA**” at CMS Institute Coimbatore
- Completed “**CCNA**” at CMS Institute Coimbatore
- Completed Hardware & Networking, Auto CAD, Multimedia

Professional Experience:

1. Designation: System Administrator
Duration: **February 2024 - Present**
Company: NCFE-National Centre for Excellence, Bangalore
2. Designation: System Administrator
Duration: **September 2023 to February 2024**
Company: CMIS-Chandramari International School, Coimbatore
3. Designation: System Administrator
Duration: **August 2022 to September 2023**
Company: Focus Edumatics, Bangalore
4. Designation: System Administrator
Duration: **Sep 2021 to April 2022** Company:
Ipsoft Global service pvt. Ltd, Bangalore
5. Designation: Desktop Support Engineer
Duration: **Dec 2016 to Dec 2020**
Company: General Hospital Jayanagar, Bangalore
6. Designation: System Administrator /Service Desk
Duration: **June 2013 to April 2016**
Company: Spantana Technologies pvt. Ltd, Bangalore
7. Designation: Hardware Service Engineer
Duration: **June 2010 to June 2012**
Company: Terrain InfoTech Pvt. Ltd, Coimbatore

KEY SKILLS AND COMPETENCIES:

- Handling and managing the ERP, student documents in government portal
- Expert knowledge of operating systems such as Mac OS, Windows, and Linux.
- Resolving the issues by taking Remote.
- Firewall (SonicWALL, FortiGate) & Network Support.
- Configuring Outlook 365 and creating the PST
- Attending users calls and resolving the issue
- Strong exposure in installation and troubleshooting of Windows Active Directory, DNS, DHCP
- Installing and configuring Local and Network printers.
- Preparing laptops for new joiners.
- Troubleshooting client PC hardware issues, mostly HDD priority booting issues, display issues, Restarting issues
- Monitor the system daily and respond immediately to security or usability concerns
- System Upgrades / Patch Management. Data Backup and remote Monitoring.
- IT Service and Vendor Management

DUTIES INCLUDES:

- Configuring and managing Unifi controller and A P's
- Google Suite configuration and administration
- Bio-Metric device installation and administration
- Evaluation of Computer, Network, Internet and Telecommunication technologies
- Maintaining up to date Hardware Inventory and conducting annual audit
- Maintaining Software Inventory and renewal
- Maintaining records of Inbound / Outbound for all the Hardware
- Support functions which related to planning, designing and implementation of new Computer Labs
- Conducting online exams
- Monitoring all the Server's performance
- Analyzing Server logs and monitoring the utilization of Server's CPU, disk, memory
- Checking internet usage logs, identifying violations and live usage monitoring
- Creating Firewall policy as per requirement and generating weekly reports
- Receiving complaints from the users and assigning jobs to the System Administrators accordingly
- Resolving issues like user, mail, Wi-Fi, ERP and website related etc.,
- Monitoring surveillance cameras
- Google Suite and ADS synchronization
- Complaint registration against defective warranty items and related follow-up
- AMC related follow-up and annual renewal
- Periodical meeting with all the IT Administrators
- Hardware and Software procurement and Vendor Management
- Evaluating requirements and budget preparation
- Coordinates and oversees IT Project assignments with appropriate staff and vendors
- Sending weekly reports to the Chairman
- Boom barrier administration
- Foreign languages software's administration

- Visitor management software administration
- ERP back-end work
- Digital notice board installation and maintenance
- Smart classroom management
- E-Hospital Management System is workflow-based on ICT Solutions for hospitals specifically meant for hospitals in the Government sector, this is generic software that covers major functional areas like patient care, laboratory services, work flow-based document/information change, human resources and medical record management of a hospital it is a patient-centric system rather than a series of add-one to a financial system.
- Technology that we used RHEL 7, JBOSS, PostgreSQL 9.3
- Handling the Database of different modules in the E-Hospital Project.
- Retrieving and updating the data from the databases
- Implementing the modules and coordinating with clients as per their Requirements.
- Working as cloud administrator on Microsoft Azure environments, involved in Azure AD Connect configuring Virtual machines. And having basic knowledge of SSCM & and Intune
- Daily interacting with the Application team, Networking team, and Database Team.
- Resolved any circuit, data issues, security, and access control issues to ensure 24/7 system access. Managed domain users and groups in AD and created group policies in order to keep the network secured.
- Experienced in Ticketing and Change requests related to Production Servers, Workstations, and Remote-Users / Clients.
- Experienced in managing Servers related to Windows Deployment (WDS/MDT), & Windows Update, Software tools installation and migration, Server virtualization (Hyper-V Manager), and end-user computing.
- Successfully migrated business critical servers into a virtualized environment
- OS installation using Network Boot through WDS service.
- Creating Local and domain user accounts, managing properties of Domain user accounts & and accounts properties, sharing of folders, creating Windows domains, NTFS security policies and assigning permissions, file compression, File encryption, and Security policy
- Manage the employees deputed from the vendor for annual maintenance contract (AMC)
- Antivirus updating and maintaining reports on a regular basis.
- Handled the Hardware Firewall configuring, adding policy, creating rules, and VPN policy
- Troubleshoot LAN/WIFI connectivity, configured permissions folder rights.
- Creating and managing VDI & sFTP Server
- Alerts Monitoring, Mails Extraction & Installation of Application software.
- Assisted users with more difficult technical issues requiring a greater level of personalized care and in greater length.
- Provides users support by phone, email, or instant message to consumers.
- Troubleshoot issues impacting computers, smartphones, and Apple products, which included performing root cause analysis, performing software updates, and identifying technical solutions
- Attend meetings with the teams to identify continuous improvement opportunities and enhance the delivery of IT services to users
- Ensured recovery capabilities were met during relocations and system upgrades.

Windows:

- DNS and DHCP Administration
- Installation and configuration of Windows Server 2012 R2, 2019
- Troubleshooting Windows Server
- AD, Group Policy, Users & Accounts, Hyper V, NPS. RMM
- Implementing Failover, TRUST, Replication, NLB & Cluster
- AD Administration and client system managing
- Installed most of the software that relates to Windows software installations
- Updated the client's PC and data backup
- System and printer services
- Installing OS, Application Software, Utilities (Drivers), Basic Software, Ghost and Recovery
- Installing MS Office and Outlook configured
- Hardware Services, Troubleshooting

QUALIFICATION:

COURSE	INSTITUTION/ UNIVERSITY	YEAR OF COMPLETION
Diploma in Computer Engineering	Karpagam Polytechnic College, Coimbatore	2010 -2013
10 th Standard	Nagini Vidhyalaya Matriculation Higher Secondary School	2007 -2008

DECLARATION:

This is to certify that the above information is true to the best of my knowledge.

Date:

Yours's Truly

Place:

(Sri Vinu D)